

II Semester B.B.M. Examination, June/July 2010 PRINCIPLES OF MANAGEMENT

Time : 3 Hours

Max. Marks : 80

SECTION – A

Answer any five questions. Each carries 2 marks :

- 1. a) Mention the steps involved in the planning process.
 - b) List the general objectives of management.
 - c) What are the functions of management ?
 - d) Bring out the difference between Management and Administration.
 - e) State the Maslow's hierarchy of needs.
 - f) Explain the importance of feedback in controlling.
 - g) What is limiting factor in planning ?

SECTION – B

Answer any four questions. Each carries 5 marks :

- 2. What is the difference between line and staff functions ?
- 3. Explain the difference between one time plan and a standing plan.
- 4. Why management is considered as a profession ?
- 5. What are the techniques of controlling ?
- 6. Explain the importance of planning.

BB 21

SECTION - C

Answer any five questions. Each carries 10 marks :

- 7. Explain the distinction between formal and informal organizations.
- 8. "Authority must be commensurate with responsibility" explain.
- 9. What are short range plans and long range plans ? Explain with suitable examples.
- 10. Explain the difference between delegation and decentralization.
- 11. What is staffing ? Why is it important ?
- 12. What is McGregor's theory of motivation ? Explain the importance of motivation.
- 13. Explain the steps involved in the process of controlling.
- 14. Explain the importance of directing and Managerial leadership.